

Step 1. PFD, MFD Reversion

On occasion the Jeppesen charts can lock up on the MFD. Use the following steps to troubleshoot and clear the charts lock up issue that may be related to the Chart Preset condition that can sometimes occur. Doing a display reversion should restore chart menu status to FMSx.

By following these steps you should be able to clear the MFD from using a default value of Chart Preset to reestablish the FMS/Chart database link and retrieve charts from the FSU. Note: Manual selection of a chart is possible in Chart Preset from the "OTHER AIRPORT" selection of the Chart Main Index.



- With avionics power on find the reversionary switch for MFD/PFD displays and put the displays in the revisionary mode so the MFD screen is blank. After a few seconds revert the displays back to normal.

MFD Reset

- The display reversion switch is used to power-down a failed display, and to show combined PFD/MFD format on the remaining display. This is the only way to clear the MFD from using a default value of Chart Preset affecting the charts being displayed as well as the inability to scroll the focus box on some IFIS pages.
- The reversion procedure can be accomplished in flight if needed.

Step 2. Clear Remaining FMS Flight Plans

To reestablish the chart link between the FMS database and Jeppesen charts database you must do the following:

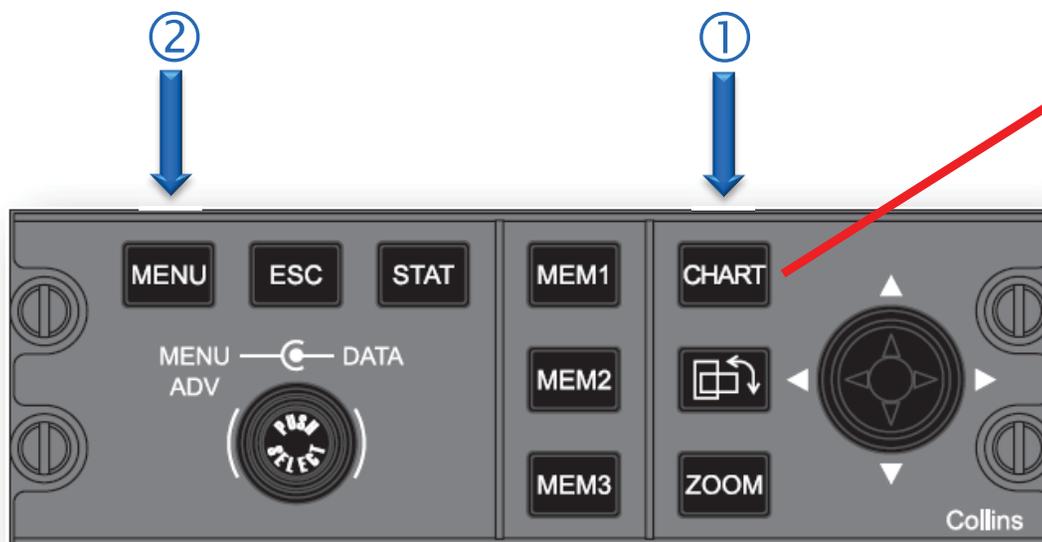
- Verify that the FMS position is at your current location or set a position initialization in the FMS using your airport identifier.
- Enter your airport identifier in the flight plan page then complete inputting a flight plan with destination, runways and an approach at the destination.

On the flight plan page enter your ORIGIN airport ICAO identifier, DEST airport and copy the destination to the TO block and EXECUTE the flight plan.



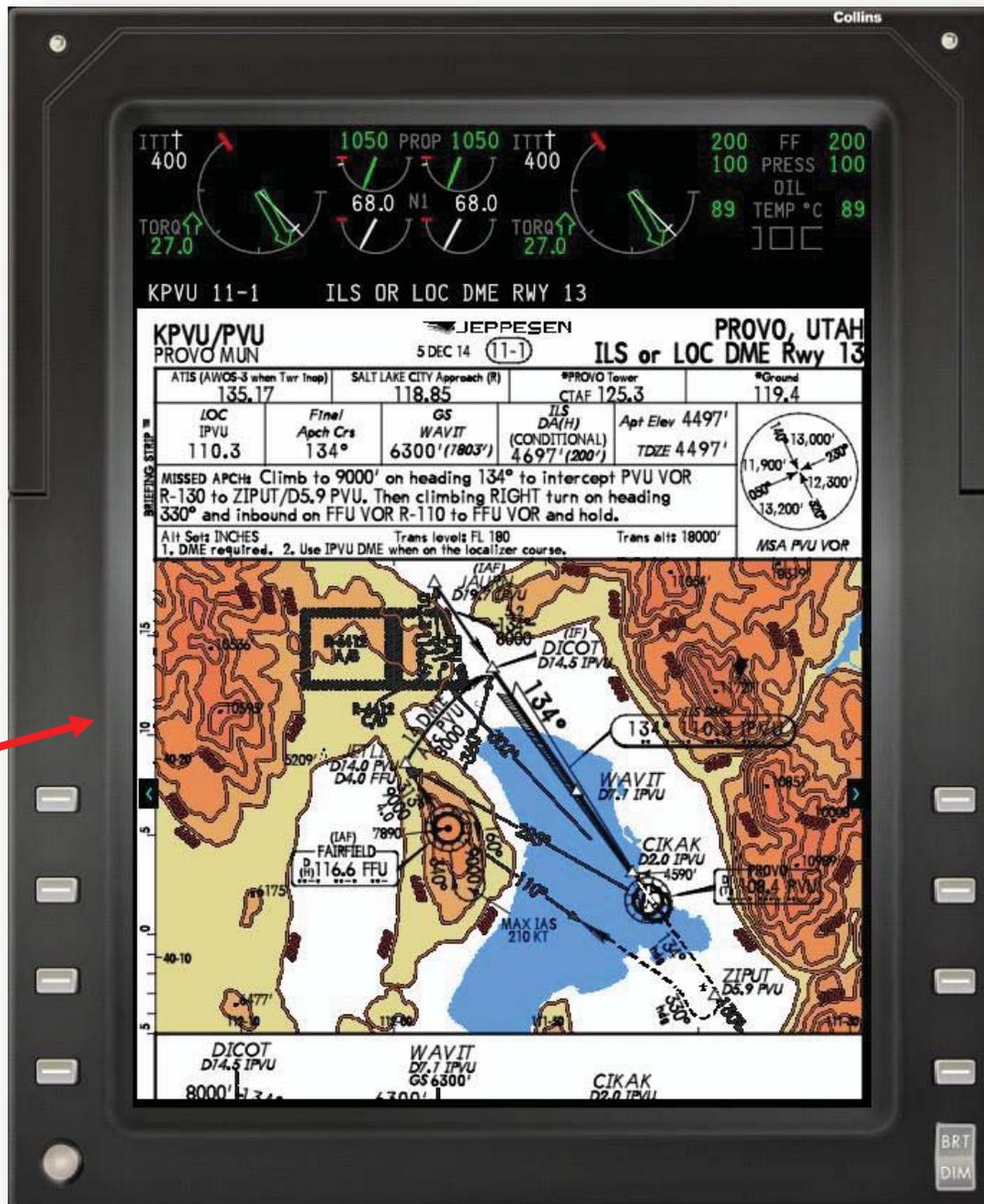
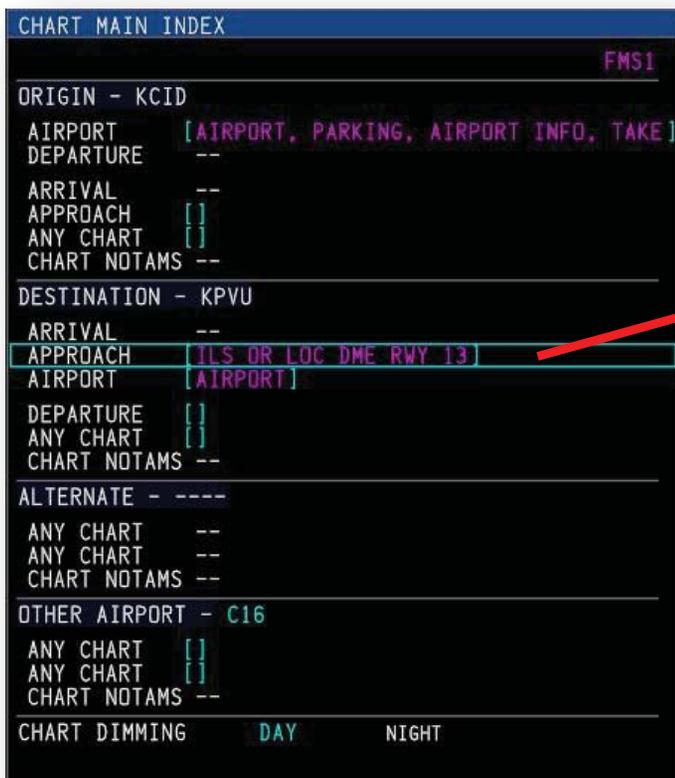
Step 3. Checking for Proper Chart Operation

- Using the cursor control panel, press the chart button then the menu button and observe if the airport identifier is displayed in the ORGIN block at the top of the page.
- Scroll the focus box to a magenta line on the chart main index and select a chart



Step 3. Continued

When the flight plan with airports, runways and procedures is populated on the Chart Main Index you should be able to scroll to the menu option and select the charts for airport diagrams, DEP, STARs and Terminal Procedures.



Resetting the Jeppesen Subscription Serial No.

This is an optional step and most of the time step 3 resolves the issue.

If the field is all dashes, you may need to reload the chart database, then reset avionics power or FSU circuit breaker to reboot the File Server Unit computer. If you don't have the Jeppesen subscription key serial number you will need to contact Jeppesen at 303.328.4244 or in the U.S. 800.553.7750.

If you need to reenter the 16 character Jeppesen chart subscription key serial number on the chart subscription page continue to the next step.

